



**ARCADIA FIRE DEPARTMENT
710 S. Santa Anita Avenue
Arcadia, CA 91006**

Important Informational Bulletin

**CONSUMER ALERT: WATCH OUT FOR FRAUDULENT FIRE
EXTINGUISHER/EXTINGUISHING SYSTEMS SERVICE COMPANIES**

This bulletin is to make business owners alert to anyone coming to their offices, stores, or restaurants to service their fire extinguishers or to perform service on the kitchen extinguishing systems and have been using high-pressure sales tactics or deceptive methods to convince businesses to purchase their services. Watch out for individuals with the following suspicious characteristics:

- Wear uniforms with patches similar to those worn by Fire Department staff and give the impression that they are from the Fire Department.
- Claim that they are fire marshals and are authorized to close the business if not allowed to do an inspection of their fire protection systems and make subsequent repairs.
- Claim that they are there to service the fire extinguishers or hood & duct systems prior to the service date of the devices.
- Claim they are there to provide service on extinguishers or hood duct systems that have previously been serviced by another company.

The Arcadia Fire Department does not endorse, recommend, or send any fire protection service companies to a local business. It is up to the business owner to seek those services when needed.

Here are some things to keep in mind when choosing a fire protection service company:

- Be sure that the service technician has proper identification and that he or she is from the company that you selected.
- Ask the company to provide verification of a valid and current City of Arcadia business license.
- Do not permit a service company to provide service that you did not request or that is not required.

We want your business to be safe for your employees and your customers. Fire protection systems and fire extinguishers that are properly installed and serviced can save lives and protect property. If you have any questions regarding this matter, or if you require assistance checking the status of a fire protection company, please call the Arcadia Fire Department Fire Prevention Bureau at (626) 574-5104.



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亞凱迪亞市消防局重要通告：謹防假冒消防或滅火器公司

各位商戶請注意：如果有人到您的公司，商店或餐館強迫您和慫恿您，為您安裝消防系統（滅火器），或為您的消防系統（滅火器）作常規的檢查保養，請您注意以下的可疑特徵：

- 來人穿著類似亞凱迪亞市消防局制服。
- 聲稱他們是市消防局授權派來的。如果不讓他們為您做消防系統（滅火器）的檢查維修，您的營業執照將被沒收。
- 聲稱他們是來為保養期尚未滿的滅火器或廚房消防系統作常規檢查。
- 聲稱他們是來為滅火器或廚房消防系統作常規檢查，雖然您的滅火器或廚房消防系統已經有別家的消防公司代為檢查。

亞凱迪亞市消防局不會贊同，建議或指派任何消防或滅火器公司到各個商家去提供服務。如有需要，各個商家可自行聯絡個別消防或滅火器公司。

當您選擇消防或滅火器公司時，請注意以下事項：

- 確認來人是從您指定的公司派出，並查看工作証。
- 請您指定的公司提供有效的亞凱迪亞市營業執照。
- 不要讓沒有經過您選擇指定的公司來為您提供服務。

正確安裝的消防系統及滅火器可以確保您的員工及顧客的生命安全和財產。如果您有任何有關這方面的問題，或假如您需要確認某消防或滅火器公司的真確性，請電(626) 574-5104 與亞凱迪亞市消防局聯系。