

ARCADIA PUBLIC LIBRARY COMMENT CARD

Date: _____

Our mission is to provide full and equal access to materials and services that meet the educational, informational, historical and individual interests of our diverse community.

Your comments are important to us. Please share them with us.

- | | | |
|---|------------------------------|-----------------------------|
| 1. I was treated courteously and professionally. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 2. Service was provided in a timely manner. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 3. Did our response make sense (whether you agreed or not)? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 4. Were your questions answered? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| 5. If your question was not answered, were you told of other options? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

Suggestions/Comments: _____

If a member of our staff provided you with especially outstanding service, please let us know his/her name: _____

Contact information (optional): _____

