



NEWS RELEASE

Development Services Department

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For Immediate Release

ARCADIA TRANSIT DIAL-A-RIDE TEMPORARY MODIFICATIONS

MARCH 19, 2020 – The City is offering transit assistance to our senior/disabled riders who are self-isolating, and who may need help with sustaining for the long run. To ease the hardship, the Dial-A-Ride policy has been temporarily modified to allow caregivers of our registered riders to use Dial-A-Ride to do essential errands for them. In order to make sure we are serving the right people, we are putting the following process in place:

1. Caregiver must be associated with a registered rider
2. Reservations must be made by a registered rider
3. The trips must originate from and return to the registered rider's residence
4. Registered rider must provide the name of the caregiver
5. Caregiver to provide ID and the name on ID must match with the name given by the registered rider
6. Caregivers may ride free of charge
7. This modification is temporary and will cease when the City deems no longer warranted
8. All other rules remain unchanged

If not yet registered, a Dial-A-Ride application must be completed and submitted with required documents. To expedite the process, applications can be emailed to Alana Bautista at abautista@ArcadiaCA.gov. To request a ride on Arcadia Transit Dial-A-Ride, call (626) 445-2211 (TDD users call (626) 445-2522).

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About Arcadia

Nestled along the rolling foothills of the San Gabriel Mountains and Angeles National Forest, Arcadia is a charming, family-oriented community with a population of just over 57,000. Located only 13 miles east from downtown Los Angeles, regional transportation networks like the Metro Gold Line connect Arcadia as a premier residential, shopping, and entertainment destination in the San Gabriel Valley. Arcadia is known for its top-rated schools, iconic landmarks, and serene neighborhoods. Arcadia is an award-winning community having been twice named as the *Best City in California in which to Raise Kids* and the *2017 Most Business Friendly City* in Los Angeles County.

With the conveniences and amenities of a full-service, mid-size city, Arcadia’s “Community of Homes” provides a quality of life that will go [Above & Beyond](#) your expectations.

For more information, please visit ArcadiaCA.gov or follow us on Twitter by texting **DISCOVER** to **33222**:



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