

# How to Read Your Utility Bill Statement

Your utility bill gives you important information about your meter size, water usage, and other charges.

## Key Information At-A-Glance

**A Account Information:** A summary of your billing information, including service period, meter reading, next scheduled reading, and total amount due.

**B Water Usage:** A breakdown of water usage by tiers based on meter size (for single-family) and # of dwelling units (for multi-family), rates per unit, units used, and cost. Winter/Summer seasonal usage is reflected for single-family customers.

*Note:* Commercial, Government, Irrigation, & Institution customers will see a line item for tiers, but are only charged a uniform rate.

**C Water Usage:** A summary of water usage, including a 12-month graph comparing your water usage to the previous year and to the conservation year of 2013, usage in gallons, and number of days in the billing period. One unit of water equals 748 gallons.

**D Bill Details:** A breakdown of the *Total Amount Due*. *Water Service Charge* is the meter service charge for all customer classes based on the customer's meter size.

*Water Usage* is the total cost of Section B at the water rate structure designated for that customer class.

*Arcadia Users Utility Tax* is a voter approved tax on water and sewer services for all customer classes.

*Sewer – Residential or Commercial* is the total cost of sewer service at the sewer structure designated for that customer class.

**E Messages:** Look out for important messages from the City regarding your utility services, upcoming City events, special programs, and City news.

**F Payment Coupon:** This portion should be returned with your payment made payable to the City of Arcadia and/or your desired credit card information completed on the reverse side. A Sure Pay Customer will receive a message not to send payment as they have signed up to have their bill automatically paid through the Sure Pay Program.

For more additional payment options visit [www.ArcadiaCA.gov](http://www.ArcadiaCA.gov)



## City of Arcadia

240 W. HUNTINGTON DRIVE  
P.O. BOX 60021  
ARCADIA, CA 91066-6021  
[www.arcadiaca.gov](http://www.arcadiaca.gov)  
email: [wb@arcadiaca.gov](mailto:wb@arcadiaca.gov)

TO: ARCADIA WATER CUSTOMER  
123 ANY ST  
ARCADIA, CA 91066

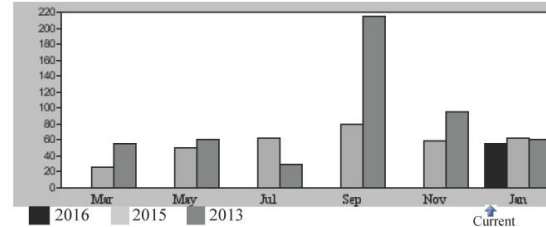
## UTILITY STATEMENT

SEE REVERSE SIDE FOR EXPLANATION OF CHARGES, CREDIT CARD PAYMENT AND OTHER INFORMATION

**A Account Information**  
Bill Date: 01/26/2016  
Account Number: 0012.345678.90  
Customer Name: ARCADIA WATER CUSTOMER  
Service Address: 123 ANY ST  
Service Period: 11/04/2015 - 01/05/2016  
Meter Readings: Curr: 3147 Prev: 3092  
Next Scheduled Read: 03/01/16  
Total Amount Due: 127.00

**B**

Water Winter	Rate/Unit	Units Used	Cost
Tier 1 0 - 22	1.360	22.0000	29.92
Tier 2 23 - 36	1.650	14.0000	23.10
Tier 3 37 - 46	1.870	10.0000	18.70
Tier 4 47 +	2.010	9.0000	18.09



**C**

Water Usage	100 Cu Feet	Gallons	Gallons/Day	Days
Current Usage	55	41,140	653.01	63
Previous Year	63	47,124	748.00	63

**D**

Bill Details	Amount
WATER SVC CHG 3/4"	17.27
WATER USAGE	89.81
ARC-UUTAX	7.50
SEWER - RESIDENTIAL	12.42
PRIOR BALANCE	211.70
PAYMENT RECEIVED	-211.70
TOTAL AMOUNT DUE	127.00

**E** NEW UTILITY RATES EFFECTIVE FOR ALL BILLS STARTING JANUARY 2016. FOR DETAILED RATE INFORMATION AND HELP IN UNDERSTANDING YOUR NEW BILL - VISIT "www.ArcadiaCA.gov" OR CALL (626) 256-6650.

### IMPORTANT NOTICE

Charges for current billing period shall become delinquent if not paid within 15 days from date of mailing. If you have any past due amount listed on this statement, your account is subject to shut off with no notice. The account balance plus penalties must be paid before service is re-established. (Arcadia Municipal Code Sec. 7532.1)

Make Checks Payable to the:  
**CITY OF ARCADIA**

**F** SURE PAY CUSTOMER  
DO NOT SEND PAYMENT

DATE 01/26/16 ACCOUNT NUMBER 0012.345678.90  
SERVICE ADDRESS 123 ANY ST PLEASE WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK. PLEASE DO NOT STAPLE STUB TO CHECK

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT IN THE ENCLOSED ENVELOPE	PLEASE PAY THIS AMOUNT NOW DUE	127.00
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ARCADIA WATER CUSTOMER  
123 ANY ST  
ARCADIA, CA 91066

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